Soutien PC
ET RÉSEAU ESTRIE

Jean-David Desgagnes – Soutien PC et Réseau Estrie
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https://soutienpc-estrie.pages.dev

Never write a password on this form.

Form — gaming tune-up

To prepare a performance tune-up. If you do not know the computer's parts, leave the box blank: we can look together.

Your first and last name

Phone

Email

Town or city

Your computer

To find the make, model and Windows version: press the Windows key and R at the same time, type msinfo32, then press Enter. Look at "System Manufacturer" and "System Model". Another way: Settings (the gear icon) > System > About.

Computer make and model

Windows version (e.g. Windows 11)

Type of computer

☐ Desktop computer ☐ Laptop ☐ I am not sure

Approximate age of the PC

Graphics card, if you know it

Games affected (names)

The problem

What is happening?

☐ Stuttering / not smooth ☐ The game crashes or closes ☐ The game will not start

☐ Online issue (connection, lag) ☐ The machine gets very hot

☐ I want advice before buying or building a PC

Describe the problem in your own words

Has there been a recent game, Windows, or driver update?

☐ Yes ☐ No ☐ I'm not sure

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Your goal (smoother play, installing a game, buying advice…)

☐ I have read the notes. The information above is accurate to the best of my knowledge. I understand that a password must never be written on this form.

Signature (or printed first and last name)

Date

Thank you. You can email this form to soutienpc.sherbrooke@gmail.com, or keep it for your appointment. Questions: call or text 873 314-2143.