Soutien PC
ET RÉSEAU ESTRIE

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# Form — PC build or upgrade

To prepare a build or an upgrade. If you don't know the parts, a photo of the open computer or a screenshot of the specs is enough. Do not write any password or product key on this form.

Your first and last name

Phone

Email

Town or city

## The current computer, if there is one

If you know them, note the parts below. Otherwise, a photo of the inside, of the label, or a screenshot (Settings > System > About, or msinfo32) works very well.

Processor (CPU)

Graphics card (GPU)

Memory (RAM)

Storage (SSD / drive, capacity)

Power supply (PSU, watts if known)

Case

Motherboard, if you know it

Or describe the machine (laptop, tower, brand, age) and say whether you will send a photo

## What it will be used for

Check what applies

- ☐ Gaming
- ☐ School
- ☐ Office / work
- ☐ Live streaming
- ☐ Photo or video editing
- ☐ Other (please specify below)

If it's for gaming: which games, and at what resolution (e.g. 1080p, 1440p)?

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Anything else about the use (software, more than one monitor…)

## Budget and parts

Approximate budget, if you have one

The parts

- ☐ I will supply the parts (or I will buy them)
- ☐ I would like parts recommendations (I will buy them myself)
- ☐ Other (please specify below)

We install parts, we don't sell them. We can suggest two or three options with prices before anything is bought, and you can buy them yourself.

Notes on parts or budget

## Data, Windows and peripherals

Are there files to keep (documents, photos, accounts)?

☐ Yes ☐ No ☐ I'm not sure

If yes, what must not be lost? Do not write any password.

Do you already have a Windows licence?

☐ Yes ☐ No ☐ I'm not sure

If a product key is needed, you will type it yourself when the time comes. Do not write it on this form.

Monitor(s) and other peripherals to plan for (keyboard, mouse, already on hand or advice needed)

When would you like this to be ready?

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## Drop-off or visit

How would you prefer to work together?

☐ Drop-off (less expensive: no visit or travel fee) ☐ On-site visit ☐ I'm not sure

### Please note

- A drop-off has no visit or travel fee, so it costs less than an on-site visit.
- Final prices, no tax. Payment by Interac or cash, once the work is done. No online payment.
- We're available weekday evenings and weekends.

☐ I have read the notes. The information above is accurate to the best of my knowledge. I understand that a password must never be written on this form.

Signature (or printed first and last name)

Date

Thank you. You can email this form to soutienpc.sherbrooke@gmail.com, or keep it for your appointment. Questions: call or text 873 314-2143.